

Management and referral notes for dentists in Cardiff and Vale UHB.

Dental practitioners are expected to manage urgent and emergency dental cases from all residents of Cardiff and Vale University Health Board regardless of whether they are a patient of their practice or not.

Patients should be managed in line with Welsh Government guidance issued to all practitioners and will most often involve remote consultation, advice, analgesia and, if suitable, antimicrobials. This may include face-to-face contact in patients not displaying symptoms of COVID-19 in the following circumstances:

- Acute facial swelling
- Bleeding which cannot be controlled by local measures
- Severe dental trauma (not a cracked tooth which is now sensitive).
- A suspicious lesion.

Aerosol-generating procedures should not be undertaken. Non-aerosol generating procedures may be undertaken to relieve signs and symptoms.

COVID-19 Specialist Centre:

In patients with COVID-19, who have signs or symptoms of COVID-19, and who require emergency dental care as described in the 'Red Alert Escalation Phase' document released on Friday 3rd April 2020, initial advice may be sought from:

University Dental Hospital Exam and Emergency Department on:

02920 742 424

or referral via the hub on:

02920 444 500

In emergency cases with an imminent threat to health referral should be made directly via the hub on:

02920 444 500

In addition, the dental hospital has limited capacity to undertake aerosol generating procedures but these will be limited to anterior teeth and only in an otherwise healthy mouth. Referral should be made via the hub on 02920 444 500